

November 12, 2010

Mr. Brian Manning
Canine Behavioral Services Inc.
16 Wilder Avenue
Westerly, RI 02891

Dear Brian,

We just wanted to follow-up with you to let you know how great the results were with Red Dog this past summer, after the "in-patient" program at Canine Behavioral Services. As you'll recall, Red Dog was great interacting with our family, but began exhibiting increasing levels of aggression with encountering other dogs during walks, and particularly with visitors to our home. The problem escalated to the point that my wife became afraid to actually walk him alone without me, in fear of any number of different potential unwanted scenarios.

At first, we thought that we would work with you on the standard "4-session in-home modification plan", but quickly agreed during the initial visit that the "in-patient" program at your facility was warranted and really in Red Dog's best interest in terms of optimizing chances for success. Our daughter was a bit upset at the thought of not seeing him for possibly a month and a half, but we explained that it was the best way to correct Red's problems.

All that I can say is that we were incredibly impressed with the results of the time he spent with you and the "pack". Red came back a truly changed dog and we learned a great deal of behavioral techniques from you to utilize with him on a day-to-day basis consistently to ensure ongoing success. The positive change in his demeanor was an additional benefit- his improved obedience listening to commands and a reduction in his "nervous energy" were additional unexpected gains as well. The overall behavioral changes and improvements have just been amazing, and Red himself seems much happier knowing his proper role within the pack.

We are very thankful for the attention and focus that you were able to provide for Red Dog in helping to ensure the very positive outcome from his session/stay with you. In fact, we were so pleased with his interaction with the "pack" that we intend to continue using your company for boarding in the future for those times away, even though there are boarding kennels located much closer within our area. We're sure that Red Dog will be pleased to see his "pack buddies" again as well!

Thank you once again for your effort, and we would be pleased to provide reference recommendations for anyone considering use of your services, if they would like to speak with a previous client.

Thanks and Best Regards,

Rick and Anne Dunne
Jamestown, Rhode Island

From: Brian Linares [mailto:jeter42@sbcglobal.net]
Sent: Thursday, January 28, 2010 10:17 AM
To: marthavonmering@comcast.net
Cc: brian@k9behavioralservices.com
Subject: Re: Canine Behavioral Services Inc.

Hi Martha,

Our 2 year old dogs, a brother and sister shepard/lab mix, had developed very severe behavior problems that were getting impossible to control. Before we sought Brian Manning and his business, we had tried multiple training techniques and even a different "professional" trainer. However, none of this seemed to work and we were at our last straw-until we found Canine Behavioral Services. After discussing the behavior problems with Brian Manning, he recommended the "in-patient" program for our two dogs, Jack and Kelly. Shortly after this, we set up a meeting time at our home in East Haddam, CT. There, he assessed their problems better and decided to take our male dog, Jack, first. Jack had the worst behavior problems of the two, and frankly, we didn't think that they would ever be able to be changed. Before Jack had left, we had discussed how Brian was going to use several different training techniques with Jack, including the "pack-leadership method". He was going to incorporate Jack into a pack of well balanced dogs (in addition to one-on-one intensive training). While Jack was at training, I was constantly able to communicate with Brian and literally watch Jack's progress through pictures that he sent me. I was amazed to see and hear how Jack was doing while he was there. Another wonderful aspect of the training was that it wasn't run like a strict business- Brian was going to work with Jack and Kelly for however long it took for them to improve, without any extra cost. A month or so after Jack had been there, Kelly went into the training with Jack. After Jack had been there for nearly two months (and Kelly about two weeks), we were able to go visit them and actually see their progress and improvements, which reassured me on how well they were doing. Jack remained there for another month and a half or so, and was finally able to come back home (with Kelly still training since she had gone in after Jack). When Brian walked through the door with Jack, we saw a completely different, renewed dog. He was calm, and extremely obedient, but yet still had his personality that we loved (just without the behavior problems!) We were able to have complete strangers come in the house (both Jack and Kelly had extreme fear/dominance aggression toward strangers) and actually walk up to Jack and feed him. This was the moment when I realized that Jack had truly changed and that he would be able to remain part of our family for the rest of his life, as long as we listened to the instructions from Brian on how to keep Jack well-balanced. Brian is also going to continue working with Jack from our home and monitor our progress with Jack to make sure that everything is running smoothly. It's been around a week since we've had Jack back home. He's a completely different dog, that is well-balanced and is now beginning to respect our authority as his leaders. Brian Manning truly saved Jack from a not-so-good future and in doing so, has also helped our family so much. Brian was also very good with teaching our whole family on how to keep the good-behaviors in Jack, and also explaining to us every bit of training that Jack received. Our dog Kelly will be coming back from her training very shortly, and from what I've seen with Jack, and also heard from Brian, it appears that she will also be able to enjoy a long life with our family. Don't have any doubt about sending your dog to Brian Manning and Canine Behavioral Services- it was the best thing in the world that we could have done for Jack and Kelly. Brian truly cares about them and I could tell that it was extremely important to him that he was able to successfully change them. If you want a real change for your 8 year old weimaraner, than I would highly recommend Brian Manning and Canine Behavioral Services.

Sincerely,
Brian Linares

From: Aurush [mailto:aurush@aol.com]
Sent: Monday, January 25, 2010 6:51 PM
To: Brian Manning
Subject: Re: Sales Receipt from Canine Behavioral Services Inc.

Hi Brian:

Since your visit in late November Seaver has been the model dog! The training collar has been a game changer! Seaver rarely is on leash anymore and we can take him in public without any of the anxiety we had before.

The ultimate test was a couple of weekends ago when we took him for a walk on the beach totally off leash. Many distractions such as people, dogs, and water weren't a problem. Seaver was totally in control and waited for our signal to play with the other dogs.

We still have to "remind" him occasionally that he has the collar on but the reminders are becoming less frequent. We are finally really starting to enjoy Seaver and he is much calmer now that he can run, play, and explore in a controlled manner.

Thought you might want feedback on a problem case like Seaver (especially when it's positive) so you know that you did a great job!

Thanks for your help and please be assured if any of our friends need help with thier dogs we will highly recommend you.

Thanks again and maybe will visit your new kennel / day care this Summer.

Best regards,

John

From: Sandra Landi [mailto:crownglory@cfaith.com]
Sent: Monday, June 01, 2009 1:51 PM
To: Brian Manning
Cc: file
Subject: Shalom!

"I was looking for behavioral training for our 18-month old dobe, when our veterinarian recommended Brian to us.

What I liked at that time was Brian was able to come and do our first training session at our home.

When Brian walked in the door .. it was like "Cesar" walking in the door. His calm-assertive energy was immediately noticed and respected by our dobe. Then when he offered "in-home" boarding, it enabled me to be able to travel again. I would put Brian at the TOP of the list for his skill-set in behavioral training, his calm-assertive energy and easy-going manner in working with dogs and training people. He is excellent!"

From: khein5@cox.net [mailto:khein5@cox.net]
Sent: Friday, May 08, 2009 11:04 AM
To: Brian@k9behavioralservices.com
Subject: Family training

Dear Brian:

Thank you for coming to my house and saving me from my family. All that "googoo" baby talk was driving me crazy! What's a dog to do? They finally got the hang of it after your training. Now they never let me out of the house first. They always make me wait for my dinner, and won't even let me scarf down my brother's dinner if he's slower than me. It took them how long to realize I actually LIKE my crate, and I just need to get away from all that kissy-face stuff they do to me? I don't even have to nip at them much anymore to get their attention (but sometimes I still do it, especially to the Mom). I'm letting them teach me all kinds of tricks, stay, sit, wait, lay down...and I'm really good on the walks now. I even like the treadmill..15mins every other day is making me a buff dog! I always wait for permission to get up on the furniture, and I don't even miss going upstairs in the bedrooms (too many accidents, oops). I even overheard them ordering a wireless fence for the yard so I won't have to stay on that stupid lead anymore. Yeah!! I hope I like. Actually I hope they figure it out before they stun me to death (expect a call Brian, they're slow learners).

I just wanted you to know that I'm doing great now. I knew it wasn't me all along, it was them (especially the Mom, talk about slow...). You're the best friend a feisty , tough girl like me could ever have. Hope to see you on the trails, or stop by and visit. I'll tell you all about my rabid raccoon adventure and the nice guy who came from the DEM.....

Your friend,
LUCY HEINEMANN :P

From: Boccella, Joyce [mailto:Joyce.L.Boccella@pfizer.com]
Sent: Wednesday, February 18, 2009 10:25 AM
To: Himmel, Dana
Subject: RE: Canine Behavioral Services

Hi Dana

I am very pleased with Brian's services. My little spaniel, Gus, spent three weeks at his "boot camp" and came home a changed pup- for the better. But, Brian also helped me learn how to deal with Gus, and my two other dogs. He helped me develop the confidence and skills that I needed to regain control of the household and I will be forever grateful for that.

Please keep in mind that Brian can lay the foundation, but it is up to us to continue the training once the dog comes home. As a result of everything, my household is a lot more peaceful and I am sure I can handle whatever situation arises.

Brian is a great guy and I have seen what he can do with a fear aggressive dog and the owner. He really taught me to take the emotion out of the situation- once I was able to do that, things changed dramatically. He has a no nonsense, honest approach which I find refreshing. To me, it was an investment that has already paid off.

I hope this helps you. Feel free to contact me at any time.

Joyce
Joyce L. Boccella
Kforce, Inc
On assignment as
FSP Operations Manager for Pfizer Clinical Studies
860.245.5607 direct
860.686.5851 fax
joyce.l.boccella@pfizer.com

From: Brenda Pawlak [mailto:depotgirl72@hotmail.com]
Sent: Thursday, November 27, 2008 10:10 AM
To: Brian Manning
Subject: RE: Season's Greetings from Canine Behavioral Services Inc.

Hi Brian,

I emailed you earlier in the week but I don't know if you got it. I wanted to tell you that the dog that attacked Bubba & I this summer came after us again on Monday. He ran out of his yard & charged at us & believe it or not Bubba had little to no reaction. His hackles stood up but that was it. The dog continued to charge at us all the way home but I was able to keep him away with my pepper spray. I don't think Bubba even looked at him he just kept watching me the whole time. I couldn't believe it. He's a totally different dog. He even gave up going to the bathroom in the house. I haven't put him in his crate for 2 weeks & he hasn't gone in the house yet. I brought him to my neighbors house last night & she kept saying how different he acted. He seems a lot calmer & happier. I just wanted to thank you for teaching me how to handle him. He has done a total turn around. Without your training he would still be acting like Cujo. I want to continue walking with you so please let me know when it's good for you. I'd like to bring him at least once a week. I can't wait for you to see how different he is. I'll talk to you soon * thanks again.

-Brenda

From: Sharon L. Morgan [mailto:slmorgan@washtrust.com]
Sent: Tuesday, November 25, 2008 4:49 PM
To: MHilario@wjar.com
Cc: brian@k9behavioralservices.com
Subject: Brian Manning- Canine Behavioral Services

Dear Mario:

When I heard that you are considering running a story about Brian Manning's business, Canine Behavioral Services, I had to write to you to share my own experience as I think it is illustrative of the life changing help that Brian can provide to any frustrated dog owner.

Now understand, I am a lifelong animal lover who believes that pets are truly members of the family. I have been involved with numerous animal welfare organizations over the years and up until recently I felt that I knew quite a bit about caring for pets. My husband and I have two dogs; a 4 year old miniature long-haired dachshund named Maisy and a 7 year old Silky Terrier named Elliot. Although our two dogs weigh less than 20 lbs. combined, we could not control them. About a year ago, we had reached our wits end. Elliot was exhibiting aggression and Maisy was a chronic barker. I started asking around for references of local dog trainers. After a month or so, I had narrowed my search down to two people; Brian and someone else. Both came highly recommended, so I gave them both a call. Brian explained his services stating that he goes to a client's home and can rectify most behavior problems in one visit. I have to be honest when I tell you that I chose the other trainer because I didn't believe that Brian could deliver what he promised; in other words, he sounded too good to be true. So... I hired the other trainer, spent twice the money and got basic obedience training that did not address the behavioral issues.

Fast forward 6 months to August of this year. One of my customers at work mentioned that he had hired Brian to work with his dog and he was thrilled with the results. I still had Brian's card, so I gave him a call and made an appointment. He came to the house and we got right to the root of the problem. The problem was not the dogs, it was us! We were not taking the leadership role in our own house. Through simple techniques, Brian taught us how to be the pack leaders. Things as simple as daily walks, controlling feeding time and being confident and consistent with our behavior made a world of difference. Our dogs are clearly more at peace and well adjusted than ever before. Friends and family have commented that they are like different dogs.

I promote Brian's business to whoever will listen. I truly believe that if more people knew of Brian's services, there would be fewer dogs in shelters in Rhode Island and Southeastern CT. Brian can assist pet owners with so many of the undesirable behaviors that lead to people giving up their pets.

Sincerely,

Sharon Morgan
Vice President & Branch Manager
The Washington Trust Company

From: Glenn Elia [mailto:gelia@ct-ortho.com]
Sent: Wednesday, October 22, 2008 4:30 PM
To: 'MHilario@wjar.com'
Subject: Brian Manning

Dear Mario:

I understand that you may be interested in running an article about Brian Manning and his business, Canine Behavioral Services. Please allow me to share with you our families experience with Brian. In our home we have 2 dogs, a 2 year old Shitzu Poodle and a one year Golden Doodle (Golden / Poodle). We reached out to Brian this past summer because it became apparent that there were behavioral issues that we could no longer manage. Our little Shipo, Coco was busting thru an electric fence to attack dogs that were being walked down our street to the beach! Once Coco went thru the fence, all hell would break loose. Our Golden doodle would then follow out into the street and it was a circus act to get things back under control. We are a dog loving family and have had dogs all of our lives but we did not know how to change this behavior. Enter Brian.....

By the way, we had also watched the Dog Whisper show in the National Geographic channel but never really thought that the accomplishments shown on TV were in real time and most likely had occurred over a long period of training etc.

When Brian came to the house he spent over an hour with us as a family, interviewing and asking questions about how we deal / interact with our dogs. He discussed his concepts of being a pack leader and the need for our family to take a greater role in being our pets pack leader. Then he demonstrated his "techniques" on our dogs. The results were nothing short of amazing! Brian then spent an hour going over what we need to do in order to gain control of our pet's behavior and regain balance in our household. The beauty of what Brian did for us what that there was no yelling at the dogs or aggressive punishing techniques, it was a matter of understanding the cause and effect of their behavior. As a family we now understand what was causing the aggressive behavior of our Shipo and more importantly we know what to do to prevent it as well as other behavioral issues. By the end our first session with Brian, our "attack" Shitzu was playing in our yard with Brian's dog.

For people who love dogs but are frustrated with behavioral issues that they cannot seem to get control of, Brian Manning is a remarkable resource. If more people in RI knew about his services there would be a lot more happy pet owners. Brian is a great young man with a valuable service to many many dog owners. He has a unique gift to communicate his knowledge to clients in a way that empowers them to take control of their pet. It is my opinion that you would be doing the citizens of RI a real favor if you were to provide them with exposure to Brian Manning and his business Canine Behavioral Services.

Thank you for your consideration of this matter.

Sincerely,
Glenn Elia
Chief Executive Officer
Connecticut